

Effective 1 April 2024



SHIPPING OF DANGEROUS GOODS NEW RULES FOR INTERNATIONAL BUSINESS LIMITED QUANTITIES SHIPMENTS

If we ship dangerous goods such as perfume or detergents in limited quantities, safety is always paramount. For that reason, we closely follow international laws and regulations. We would like to let you know that the rules around *Limited Quantities* shipments (LQ) have been tightened. It is important that you adhere to these, otherwise you risk a fine or delays to your shipment. In this memo, we tell you exactly what is changing.

What do the new regulations mean for you?

It was already mandatory to affix an LQ marking to your international shipment containing dangerous goods in limited quantities (see fig. 1). You still have to do this but there will be an additional step: when you create the shipment in My DHL Portal, you have to provide additional information there which we then share with our international partners for DHL Europlus shipments.

Using My DHL Portal, provide the following additional information:

- You should specify that your shipment contains LQ. In the additional services when creating the shipment, click LQ (see Fig. 2).
- You provide the actual weight of the package in kilograms (see Fig. 3).

Need help? We are happy to help.

The new rules apply as from 1 April 2024. My DHL Portal clearly outlines the steps you need to take if you ship dangerous goods (LQ).

- For general questions, please contact me.
- For questions about My DHL Portal, send an email to Customer Application Support: it.cas@dhl.com.

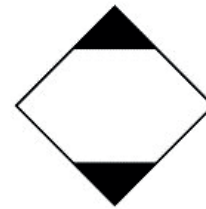


Figure 1

Extra services

At the door
Delivery method

Reference
Add a reference for your own administration.

Message to the recipient
We send the recipient the shipment number for using track & trace. Add your own message to this e-mail:

Shipment insurance
Additional transport insurance. If the value of the goods exceeds €100,000, please contact our Customer Service prior to shipping.

Limited Quantities
Select this additional service for shipments with 'Limited Quantities' (LQ).
[Click here for more information about LQ.](#)

Figure 2

| Shipment piece | Quantity | Weight | Unit |
|------------------------------|----------------|--------|-------------|
| Product ref. 00 kg up pallet | 1 | | kg |
| Total | 1 piece | | 0 KG |

Figure 3